



The Surf Shop, 94 Church Hill Road, Cheam, Surrey, SM3 8LJ

Tel:- 020 8715 0040

info@windsurfer.co.uk

www.windsurfer.co.uk

RETURNED GOODS FORM

CUSTOMER NAME

ADDRESS

CONTACT EMAIL.

CONTACT TELEPHONE No.

ITEMS RETURNED	REASON FOR RETURN

Original Order Date:

Order receipt date:

ACTION REQUIRED

Goods must be returned within 14 days of receipt.

- Returned goods must be unused, in a saleable condition and in their original packaging with all labels still attached.
- The customer will bear the freight costs of the return of articles
- We advise you use a form of secure recorded delivery to return items.
- Goods must not be fitted, used or soiled in any way.
- All Goods must be accompanied with a Completed Returns Form.
- Goods can be returned to the Store for a refund or exchange. A Completed Returns form must accompany all goods returned to the store; the refund however will be processed by the Mail Order Customer Service Staff and not by the Store Staff so the refund may not be immediate.

PLEASE NOTE: items to exchange or refund must be returned in a restockable condition, unused and in original packaging, so please ensure they are well packed on return. We advise you use a form of recorded delivery to return your items.